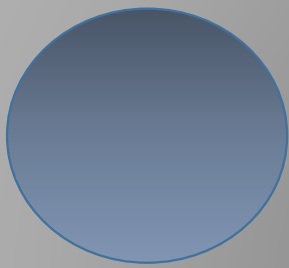


BANSIC

**BANYULE SUPPORT &
INFORMATION**

CENTRE INC.

SERVING THE COMMUNITY FOR OVER 40 YEARS



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2016**



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BANYULE SUPPORT AND INFORMATION CENTRE INC.

Banyule Support and Information Centre Inc. is a not for profit incorporated association established to provide services for the relief of poverty, suffering, distress, misfortune, disability or helplessness within the city of Banyule

Statement of Purposes

1. To provide emergency relief by means of food vouchers, food parcels and other material and financial assistance to those in need.
2. To assist in solving the problems which beset many of the disadvantaged by the provision of relevant information on the rights, privileges, support services and help available by an assortment of counselling services.
3. To work in conjunction with other community organisations in providing services to alleviate poverty, distress within the community.
4. To recruit, train and retain a staff of volunteers dedicated to providing expert assistance to enable individuals and families to cope with diverse life situations.
5. To pursue gifts and donations from benefactors, benevolent societies and like organisations as a means of support.
6. To ensure that individuals and groups have equal access to information about their rights, responsibilities and the services available in order that they can be independent effective members of the community.

Principles

The agency provides a service that is:

Free
Confidential
Impartial
Independent
Respectful of the clients' rights to make their own decisions.

Contact Details:

21 Arden Cres
Rosanna 3084

Telephone: 9459 5959
Fax: 9459 1859
E-mail: info@bansic.org.au
Web: www.bansic.org.au

Opening times: Monday to Friday 10:00am to 1:00pm (By appointment Only)

Presidents Report – Briony Long

BANSICS primary purpose is to provide information, support and referral services to vulnerable residents of Banyule, including but not limited to - Emergency food relief in the way of Coles Vouchers, food parcels or Foodshare referrals. Our clients rely on the availability of accessible, quality sustainable services to assist them with their needs. Our clients' needs will continue to be at the forefront of the work we do.

The past 12 months has been a year of many challenges for BANSIC, but we have remained optimistic and look forward to a future that continues to provide our much-needed support for the Banyule community and surrounds.

This year saw the opening of our Op Shop in Macleod. St Andrews Church in Rosanna closed the doors to their Op Shop after over 40 years of operation, providing us with the opportunity to take over and continue running as an Op Shop for BANSIC. All proceeds from the shop will continue to help provide our required services within Southern Banyule. I would like to thank Donna Marchesi-Taylor and Peter Taylor for all the hard work they put into renovating and setting up our wonderful shop - along with the assistance of a few other volunteers. I would also like to thank Bronwyn Chiu for naming our shop "New to You"

BANSIC's loss of funding this year from Banyule Council also resulted in us losing the premises we provided support from in Hawdon Street. Although this has had a detrimental effect on our services and what we can provide to the community, we will continue to work positively with the Council to make sure that the residents of Banyule can still receive the fundamental support they need. BANSIC remains committed to maintaining a presence within Banyule to continue their essential services.

I would like to send a huge thank you Arden Cres Uniting Church for providing BANSIC with a space in their church for us to continue operating. Without their support, BANSIC faced imminent closure. We are extremely grateful for their generosity.

I would also like to thank our Manager Judith Jeffrey - Wright for the amazing work she has done for BANSIC this year. Judith has shown an enormous amount of commitment and support to our organisation considering the huge challenges she has faced at such a difficult time. Also, an enormous thank you to our dedicated volunteers for their continued support towards BANSIC and our clients.

There have been a few changes due to resignations within the Committee of Management since June 2016. We say goodbye to Ian Parker, Chris Sherrell, Kevin Ryan and Bronwyn Chiu. We would like to thank these members for the wonderful work they have provided over the years.

Thank you to Kevin Picton for organising our financials until our new Treasurer joined us. Also, thank you David Hutchison for your valued support and advice, we look forward to working more with you in the near future.

Current Committee of Management

BANSIC welcome our new Committee of Management.:

President

Briony Long

Secretary

Donna Marchesi – Taylor

Treasurer

Hang Nguyen

Ordinary members

Sharon Henderson

Alison Thurling

Helene Beilharz

Karen Molinaro (Banyule City Council)

Briony long

President

Previous Presidents Report - Ian Parker (resigned June 30 2016)

We thank our Manager, Judith Jeffery-Wright and our dedicated Volunteers who have continued to provide material and emotional support to BANSIC's many clients in southern Banyule. In an atmosphere in which Banyule City Council was withdrawing support from this agency which continues to make a much-needed contribution to the lives of local people, our manager and volunteers have made a superb effort.

On-going financial support from the Department of Social Services has again enabled us to provide food vouchers and other material assistance to clients. DSS funds have come via the CISVic organised consortium and we take the opportunity to thank CISVic for its support during the year.

It had been a pleasure to co-locate with Volunteers of Banyule staff and Volunteers during the year with the benefits of new friendships, sharing of resources and valued interactions. VOB Board members and members of BANSIC Committee of Management shared in each other's meetings as we faced common issues.

The major shared issues we both faced were the threatened discontinuation of Council funding which provided staff salaries and the uncertainty that Council would continue to provide low cost premises for our community work. Council withdrew financial support at the end of March, creating financial challenges for both organisations, and asked us to move out of the Hawdon Street premises by the end of June. This was subsequently extended to the end of July. In the meantime, VOB had already committed to a move.

Extension to the end of July was granted to enable time for Council to consider an application by BANSIC to provide services from the new Harmony Centre in West Heidelberg. This application was unsuccessful as BANSIC could not comply with the decision by Council to preclude delivery of Emergency Relief from the Harmony Centre and was not able to make a financial contribution to operational costs of the Centre. An application for financial support from the 2016/17 Council budget was also unsuccessful.

An unexpected, timely 'gift' was made to BANSIC by the Anglican church in Rosanna, a successful Opportunity Shop. This brought with it an existing clientele, volunteers, stock and a leased shop. Following negotiations around the extension of the existing lease, work commenced on renovating the shop.

We acknowledge the contribution made by number of people who served on the Committee of Management during the year. A special thanks to Ian Parker who served as President for 3 years up until the end of June 2016, Reg Jackson who continued as Vice-President until retiring from the Committee at the 2015 Annual General Meeting. Reg was a member of the Committee of Management for many years and served at various times as President, Vice-President and Secretary. Kevin Ryan, our Treasurer for 10 years until he retired at the end of June 2016 Chris Sherrell made a valuable contribution as Secretary. Bronwyn Chiu for serving on the committee until June 2016. Others who served on the Committee during 2015/16 were Sharon Henderson, Helene Beilharz, Donna Marches-Taylor and Briony Long.

I again acknowledge several organisations which have provided financial and other support: the Heidelberg and East Ivanhoe Bendigo Community Bank, e-Focus, William Angliss Charitable Fund and the Lord Mayor's Charitable Fund, the Uniting Church, Heidelberg and Ivanhoe Grammar School. Woolworths and Coles have both honoured food vouchers for our clients at different times during the year. Greensborough Foodshare again provided food to several clients. Bendigo Bank were very generous in allowing the use of their conference room for meetings associated with merger and our own Committee meetings. Banyule City Council again provided financial support for employment of our Acting Manager and some operating costs.

Secretary Report - Chris Sherrell (Resigned June 30 2016)

ACTIVITIES OF THE ASSOCIATION DURING THE YEAR 1 JULY 2015 TO 30 JUNE 2016

During the year, there were 10 regular meetings and 6 special meetings of the committee. The manager participated in all the regular meetings and presented management reports on the prior month's activities.

The activity of the Association and of the committee has again this year been somewhat overshadowed by Banyule City Council's resolve to form a new entity to deliver an integrated community information and support service for the Banyule community. This was to have been achieved by a merger of BANSIC, Diamond Valley Community Service and Volunteers of Banyule. In July 2015 Council concluded that a collaborative merger was no longer possible or viable. Proposals were put by BANSIC to Banyule City Council to secure funding to provide emergency relief services out of Shop 48 in West Heidelberg but these were rejected by Council. BANSIC has continued to provide services to the community during the 2015–2016 year.

Partnering agreement with Banyule City Council

Banyule City Council provided funding to BANSIC of \$43,200 for the 40-week period of June 2015 to March 2016. This was provided in line with the then current extended partnering agreement. The partnering agreement with Council ceased on 31 July 2016 when BANSIC was required to vacate the premises at 80 Hawdon Street.

Premises

During the year BANSIC services were provided from 80 Hawdon Street Heidelberg. In August 2016, the Association moved from 80 Hawdon Street to Rosanna Uniting Church in Arden Crescent.

Op shop

In June 2016 BANSIC entered a lease agreement for an op shop in Aberdeen Street in Macleod.

Changes in the committee during the year

Ian Parker - resigned as President 30 June 2016

Sharon Henderson - resigned on 12 November 2015

Reg Jackson - resigned on 12 November 2016

Bronwyn Chui - Resigned on 30 June 2016

Kevin Ryan - resigned as Treasurer and committee member on 30 June 2016

Helene Beilharz - appointed on 12 November 2015

Donna Marchesi-Taylor appointed on 29 January 2016

Briony Long - appointed on 16 February 2016

Chris Sherrell

Secretary during the year 1 July 2015 to 30 June 2016

FINANCE REPORT – BANSIC – year ending June 30 2016

General Account

For the year, we recorded a deficit of \$18,794.

This apparently large deficit includes just over \$5000 in Op Shop start-up costs plus over \$6,700 in external consultant fees. Without these one-off costs, the deficit would have only been approximately \$6,000.

Our major source of income was, as usual, the grant from the Banyule City Council (BCC) and we thank the Council. However, it is important to note that while this funding was available in the financial year in question, the current situation is that such funding from the BCC ended in March 2016 and without this significant income source, BANSIC is operating at a monthly loss. Such a situation will drain the existing Members Funds and is not sustainable for very long.

We also continue to receive, and appreciate, support from the William Angliss Trust.

Income from Christmas card sales did not eventuate as the multiple relocations left us without a suitable shopfront. This is another significant reduction in income.

The movement to Arden Street has been beneficial in terms of rent and utilities costs as the Uniting Church is very generous and we thank them. The significant rearrangement of expenses, making it difficult to compare expenses this year vis-à-vis last year but they are notably less in total.

Overall, we finished the year in a delicate financial position whereby the Operational Account while positive, is now operating at an unsustainable monthly loss.

Given the events that have occurred during the year, we have an uncertain future. Options to improve the financial position of BANSIC include

- Finding Additional funding
- Reducing ongoing costs further
- Merging

Emergency Relief Account

Funding for the ER activities comes overwhelmingly from CISVic and expenditure in this area can adjust to the available income to remain sustainable. Again, this year, a significant increase in funding from CISVic enabled us to increase our income slightly for the year, despite reductions in Fundraising and other grants (which were almost zero). The ER account is expected to maintain its strong operating performance in the coming financial year.

Kevin Picton
Acting Treasurer

**OPERATING ACCOUNT
INCOME & EXPENDITURE STATEMENT
YEAR ENDING 30 JUNE 2016**

INCOME	2016	2015
\$ \$		
BCC Operating Grant	43,200	68,199
Interest	1331	2018
DSS Grant	3700	0
Fundraising	0	2,667
Transfer to Back to School	0	-3,000
William Angliss Grant	2000	3,000
Computer Equipment	0	0
FaHCSIA Grant	0	0
Volunteer Costs		0
Donations	0	35
Transfer from ER Account	6,073	0
TOTAL	56,304	72,919

EXPENDITURE		
Staff Costs	58,389	44,658
Computer	240	2,653
Consultant	6,727	0
CISVic Fee	300	0
Postage/Stationery/Books	734	2,037
Photocopier		1,615
Cleaning	1,430	1,576
Amenities	384	1,219
Telephone	1,111	1,179
Rent		804
Electricity		797
Insurance		178
Op-Shop	5,065	0
Sundries	718	1,689
TOTAL	75,098	58,405

Deficit transferred to Members' Funds	18,794	-14,514
Opening Members' Funds	64,523	50,009
Closing Members' Funds	45,730	64,523

Represented by		
Bendigo Bank	53,243	75,245
Debtors/Accruals	3,561	99
Provisions		0
Creditors	-11,075	-10,821
TOTAL	45,729	64,523

BANSIC - Emergency Relief Fund
Income and expenditure statement
Year Ending 30 June 2016

INCOME	2016	2015
Federal Government Grant (CISVic)	40,491	33,626
Court Funds	8,400	4,550
Gifts and Donations	3,075	2,000
Fundraising	493	4,153
Food Vouchers	0	850
Interest	210	91
Other Grants	0	5,500
Bonus Cards	0	500
Total	52,669	51,270
Benefits Paid		
Food Vouchers / Purchases	47,800	39,336
Transfer to Operating Account (Admin)	6,073	0
Back to School Support	4,450	3,040
Medication	1,516	1,653
Metro Tickets	1,137	1,137
Sundries	461	46
Total	61,437	45,212
Surplus/Deficit	-8,768	6,058
Opening Balance	7,821	1,763
Closing Balance	-947	7,821
Represented by		
Bendigo Bank	2,564	11,424
Creditor	-3,511	-3,603
Total	-947	7,821

Managers' Report- Judith Jeffrey- Wright

This year I had the opportunity to work with an exceptional team of volunteers. I am inspired and honoured to work with these volunteers. Their drive, compassion and dedication as they continue to provide support to our clients is such an asset to the citizens of Banyule. I appreciate their willingness to impart knowledge, guidance and encouragement to me.

I appreciate the continued support from the Committee of Management, their enthusiasm for the work that they do is an amazing testament to their commitment to BANSIC.

At BANSIC we are adapting to the changing needs of the community and as we transition to a new way of working, our service continues to support anyone in crisis with information, referral to local services and a time to listen.

During the year, we welcomed Simon, Rosie, Freda, and Jeremy into our volunteer team. They have a diverse knowledge base and have been an asset to the team of volunteers.

We acknowledge the volunteers that have left us, Brenda and Margaret, long standing volunteers with a wealth of knowledge, both committed volunteers, their contribution to the agency is immeasurable. They will be missed and we hope that they can now enjoy new endeavours.

We offered Tax help again this year, staffed by Ben, Chris and Reg. Ben and Reg have decided to shut down their calculators and not do tax help again. Their commitment and desire to help has been outstanding, I wish them a deservedly well-earned rest.

The pamphlet team continue to find ways that we can still provide information to our clients and keep our reference files up to date, the displays are regularly updated.

The information team has adapted well to the changes over the year after the introduction of the CDS data base reporting system for CISVic and changes to the way that we provide information through INFOCOM and electronically.

In the next year, I look forward to new opportunities at BANSIC with a great team of volunteers and with a renewed enthusiasm and determination to continue working with the local community.

Judith Jeffery-Wright
Manager

New to You Op Shop – Briony Long

We would like to thank St Andrews Church in Rosanna for their unexpected gift of an Opportunity Shop they made to BANSIC. The Church had closed the doors to their Op Shop after over 40 years of operation. They in turn, offered BANSIC to take over the lease to continue running an Op Shop for our Organisation.

Over 3 months, a few dedicated volunteers from BANSIC commenced the big job of renovating the shop by painting walls and shelving, new carpets, new layout, setting up operations and so much more. We also thank Masters, Fresh as Bread Café, Mitre 10, Bunnings, Mc Mats and Bendigo Bank and Latrobe Signs for their wonderful contributions.

New to You Op Shop (thank you Bronwyn Chui for the name) successfully opened its doors on July 30 2016 with a wonderful turnout from the community on Open Day.

Many thanks to the dedicated volunteers, some who joined us from the previous Op Shop and all our new volunteers for all the hard work you have put in over the past few months, The shop couldn't run without you.

Briony Long
President



BANSIC Staff Member

Judith Jeffrey Wright – Coordinator/ Manager

Volunteers

Interviewing Staff

Alison Thurling
Briony Long
Bronwyn Chiu –
Catherine Wauchope
Christina Zammit
Donna Marchesi -
Taylor
Helen Bailey
Helene Beilharz
Hillary Swann
Jeremy Martin

Rosie King
Freda Lai
Margaret Parker
Jenny Day
Michael Matheson
Brenda Lyon

Sharon Henderson
Marge Dunn
Judy Webb

Pamphlet Team

Bronwyn Chiu
Shirley Currie
Alison Thurling

Tax Help

Reg Jackson
Ben Pascoe
Chris Sherrell

New Top You Op Shop Volunteers

Management - Briony Long
Donna Marchesi -Taylor

Volunteers

Jackson Millers

John Ridgeway

Shirley Currie

Carol Tarau

Isobel Piko

Norma Evans

Melanie Franklin

Freda Abrahams

Frank Damiano

Stella Dabul

Kay Burke

Sue Everard

Bronwyn Chiu

Ugur Serpinli

Yuta Kuroiwa

Judi Bayliss

Helene Beilharz

Patricia Rogers

Aileen Edwards

Katie O'Brien

Peter Taylor

New to You Op Shop
2/76 Aberdeen Rd
Macleod Vic 3085

Our Supporters



Banyule Network of Uniting Churches



IVANHOE
GRAMMAR SCHOOL
courageous and kind



DIAMOND VALLEY
community support



Heidelberg Marathonians



Diamond Valley Foodshare



Fresh As Bread Cafe

St Andrews Anglican Church

Latrobe Signs